

FORM NL-37-CLAIMS DATA

Name of the Insurer: UNIVERSAL SOMPO GENERAL INSURANCE CO. LTD

Upto the Quarter ending March 31, 2025

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	No. of claims only	
																					Total
1	Claims O/S at the beginning of the year	356	646	-	1,002	22,214	21,554	43,768	2,585	4,584	670	7,839	48	30	54	-	1,11,793	-	528	1,65,062	
2	Claims reported during the Year	887	16,091	3	16,981	2,97,001	12,713	3,09,714	1,20,472	3,314	1,377	1,25,163	114	28	422	-	12,10,447	-	3,197	16,66,066	
	(a) Booked During the Year	791	16,070	3	16,864	2,95,906	12,135	3,08,041	1,18,883	2,540	1,377	1,22,800	107	28	419	-	12,10,395	-	3,011	16,61,665	
	(b) Reopened during the Year	96	21	-	117	1,095	578	1,673	1,589	774	-	2,363	7	-	3	-	52	-	186	4,401	
	(c) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
3	Claims Settled during the Year	519	13,419	2	13,940	2,77,749	6,583	2,84,332	1,06,979	2,040	15	1,09,034	45	6	53	-	12,62,360	-	2,474	16,72,244	
	(a) paid during the Year	519	13,419	2	13,940	2,77,749	6,583	2,84,332	1,06,979	2,040	15	1,09,034	45	6	53	-	12,62,360	-	2,474	16,72,244	
	(b) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
4	Claims Repudiated during the Year	263	375	-	638	17,123	709	17,832	9,304	2,056	1,821	13,181	58	25	43	-	-	-	462	32,239	
	Other Adjustment (Closed Claims)	96	797	-	893	3,889	3,418	7,307	-	895	-	895	19	1	18	-	59,042	-	127	68,302	
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory Year as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
6	Claims O/S at End of the Year	365	2,146	1	2,512	20,454	23,557	44,011	6,774	2,907	211	9,892	40	26	362	-	838	-	662	58,343	
	Less than 3months	114	1,663	1	1,778	16,829	3,263	20,092	3,744	590	60	4,394	11	5	151	-	62	-	303	26,796	
	3 months to 6 months	40	220	-	260	1,756	2,472	4,228	854	229	22	1,105	4	5	179	-	44	-	23	5,848	
	6months to 1 year	41	206	-	247	821	4,406	5,227	1,582	476	120	2,178	5	7	21	-	337	-	51	8,073	
	1year and above	170	57	-	227	1,048	13,416	14,464	594	1,612	9	2,215	20	9	11	-	395	-	285	17,626	

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
 (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
 (c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the Quarter ending March 31, 2025

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total	
																					(₹ in Lakhs)
1	Claims O/S at the beginning of the year	27,122	875	-	875	10,162	1,24,786	1,34,948	2,858	23,118	80	26,056	149	1,025	1,105	-	6,544	-	2,209	2,00,032	
2	Claims reported during the Year	4,157	3,520	417	3,937	78,494	76,905	1,49,399	1,00,721	20,145	56	1,20,923	130	358	389	-	91,460	-	4,337	3,75,090	
	(a) Booked During the Year	720	3,363	417	3,779	76,816	66,780	1,43,596	98,678	17,416	56	1,16,151	80	358	386	-	91,427	-	3,997	3,60,495	
	(b) Reopened during the Year	3,437	157	-	157	1,678	4,124	5,802	2,042	2,729	-	4,771	50	-	3	-	33	-	340	14,595	
	(c) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
3	Claims Settled during the Year	6,202	2,193	416	2,609	79,143	34,798	1,13,940	78,977	11,906	17	90,900	64	693	306	-	82,072	-	2,989	2,99,776	
	(a) paid during the Year	6,202	2,193	416	2,609	79,143	34,798	1,13,940	78,977	11,906	17	90,900	64	693	306	-	82,072	-	2,989	2,99,776	
	(b) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
4	Claims Repudiated during the Year	2,066	233	-	233	3,732	2,293	6,024	21,789	10,144	76	32,008	41	6	550	-	-	-	943	41,872	
	Other Adjustment (Closed Claims)	536	116	-	116	774	8,897	9,671	-	5,050	-	5,050	23	0	102	-	15,773	-	370	31,641	
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory Year as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
6	Claims O/S at End of the Year	22,474	1,854	0	1,854	5,007	1,49,704	1,54,711	2,813	16,164	44	19,021	151	684	536	-	159	-	2,243	2,01,832	
	Less than 3months	4,318	568	0	568	2,152	20,991	23,144	1,852	2,801	8	4,661	28	1	47	-	3	-	635	33,405	
	3 months to 6 months	739	351	-	351	777	15,059	15,836	301	1,697	6	2,004	3	351	168	-	11	-	79	19,544	
	6months to 1 year	891	481	-	481	690	35,238	35,927	229	3,262	28	3,519	29	189	90	-	79	-	311	41,517	
	1year and above	16,526	453	-	453	1,389	78,416	79,805	431	8,404	2	8,836	91	143	230	-	66	-	1,217	1,07,367	

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
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 (c) Claim o/s should be exclusive of IBNR AND IBNER reserves